

Obtaining Assistance with Your Bill

This information is for anyone who receives hospital services from Bayfront Health St. Petersburg and our affiliated hospitals. In an effort to meet the community's healthcare needs, financial assistance is available to Patients/Guarantors (person that is financially responsible) who have limited or no resources to pay for emergent or medically necessary services rendered at Bayfront Health St. Petersburg.

Financial assistance applies to bills from Bayfront Health St. Petersburg and employed physicians. All Bayfront Health St. Petersburg employed physicians must follow Bayfront Health St. Petersburg's Financial Assistance Policy (FAP). Contracted, Community/Private providers are not required to participate in Bayfront Health St. Petersburg's financial assistance program. The FAP, Plain Language Summary, and Patient Financial Resources brochure are available in English, Spanish, French Creole and Portuguese.

How Do I Qualify for Financial Assistance?

You can ask for help with your bill at any time before, during, or after your hospital stay. Financial assistance is based on information that considers your yearly income and family size. Based on current Federal Poverty Guidelines, you may qualify for free care by reviewing income, assets, and other resources. Federal Poverty Guidelines can be found at <https://aspe.hhs.gov/topics/poverty-economic-mobility/poverty-guidelines>

An FAP eligible Patient/Guarantor may not be charged more than the Amounts Generally Billed (AGB) for emergency or other medically necessary care.

How Can I Apply for Financial Assistance?

To obtain a free copy of the FAP, Financial Assistance Application, and Plain Language Summary, go to <https://www.bayfrontstpete.com/patient-information/financial-information/financial-assistance-program>

You can apply for help with your bill in person or by mail. You can obtain these documents at Bayfront Health St. Petersburg 701 6th St. S., St. Petersburg, FL 33701. You can reach us by phone (321) 841-2596 | (877) 793-0145, or by email BayfrontStPeteFinancialHelp@orlandohealth.com

Paperwork

You are responsible for providing timely information about your health benefits, income, assets, and any other paperwork that will help to see if you qualify. Paperwork might be bank statements, income tax forms, check stubs, or other documents.

Collection Activities

You are responsible for any bills until your application has been reviewed and approved for financial assistance. Bills that are not paid 240 days after the first billing date may be reported on the Patients'/Guarantors' credit history.

Contact us if you have any questions or concerns about billing or the collections process.